



**SONS OF
NORWAY**

Nordic Protector Personal History Interview

What your client should know before completing their telephone interview.

- The purpose of the interview is to verify details regarding the client's medical history.
- An Exam One representative will be conducting the interview on behalf of Sons of Norway.
- This representative will be verifying the client's identity by requesting their date of birth and the last four digits of their social security number.
- The client should have their physician and medication information available to help speed the process.
- If the client is not available at the time of the initial call, instructions will be provided for a callback process.
- Please set expectations that this interview may take up to 20 minutes.